	DIAGI	NOSIS	,					
			TOP	CORE FUNCTIONS				
STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
1. External Macro Environment								
Economic Forces								
Business Cycle								
Government Economic Policies & Priorities								
Current & Forecast Level of Inflation								
Employment Prospects & Labour Mobility								
Wage & Property Income Levels & Expectations								
Capital Market Conditions								
Exchange Rate & International Trading Conditions								
Level & Rate of Growth of Gross Domestic Product (GNP)								
Political & Legal Forces								
Demographic Forces								
Technological Forces & Conditions								
Social & Cultural Forces								
Ecological / Physical Forces & Conditions								

	DIAGNOSIS		IMPLICATIONS, ISSUES & ACTIONS					
			TOP		CORE FU	NCTIONS		
STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
2. External Industry Environment								
Market & Customers Analysis								
What is the nature of the market?								
Is the Market Growing?								
Are significant customers entering or leaving the market? What are the essential requirements & expectations of customers? Are they the same for all customers (does one size fit all)?								
What is the most appropriate way to 'segment the market'? Why? What are the characteristics of each segment (definition, size, location, growth, profile, needs, expectations, competition, positioning)?								
How much 'bargaining power' do customers have?								
How do buyers make their purchase decisions?								
What range of 'products' do customers perceive as 'substitutable'?								
What critical success factors are there in this industry?								
What skills are required to meet customer requirements?								
What resources are required to meet customer requirements?								

	DIAG	NOSIS	IMPLICATIONS, ISSUES & ACTIONS					
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STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
Competitor Analysis								
How many rivals are competing for the same types of market or customers?								
Are there any strategic groups within the industry? On what basis are they formed?								
What drives the competition?								
How intense is the degree of rivalry?								
What major assumptions do specific rivals have?								
Are there new rivals entering or leaving the industry?								
How are rivals likely to respond to new circumstances?								
Are there any very strong or very weak competitors?								
Are there any rivals seeking to globalise their operations?								

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Stakeholder Analysis (excluding customers & competitors)								
What other specific organisations / individuals have legitimate interests in the specific environment?								
How do these other stakeholders exert their interests?								
Are there any significant relationships between stakeholder groups?								
Are these inter-relationships changing?								
What assumptions do specific competitors seem to hold about these stakeholders?								
How important are specific stakeholder groups to the achievement of competitors objectives and the implementation of their strategies?								

	DIAGI	NOSIS	IMPLIC	IMPLICATIONS, ISSUES & ACTIONS				
			TOP	CORE FUNCTIONS				
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Value System (VS) Analysis								
What is the nature of the specific system?								
What is the size of capital investment requirements at each level of the VS?								
Which level(s) add the greatest economic value (ie are the most profitable)?								
Which level(s) of the VS has the greatest degree of intra Value System bargaining power?								
Is there evidence of cooperation between the different levels?								
Is there a significant level of vertical integration, either upstream or downstream? Is this increasing?								
Is the value system or part of it significantly restrained by government policy? In what way?								
Is the value system or part of it significantly advantaged by government policy? In what way?								
Do any specific organisations have political clout or significant input into government policy making?								
Do international regulations / government policies significantly influence either customers or providers?								

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Technological Analysis									
How strategically important is technology to the market and its customers?									
How strategically important is technology to the current rivals?									
How often does major technological innovation occur?									
Does this innovation affect both processes and products?									
What is the development or lead time for new technology?									
What is the average economic life of technology? How profitable has it been?									

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			TOP		CORE FU	NCTIONS		
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3. Financial Analysis								
Major Financial Ratios								
% Profit Margin								
Rate of Turnover of Capital								
% Return on Shareholders' Funds								
Gearing Ratio								
Liquidity Ratio								
% Average Annual Compound Growth Rates								
Sales Revenue								
Profit Margin								
Costs								
Return on Shareholders' Funds								

	DIAGNOSIS		IMPLICATIONS, ISSUES & ACTIONS					
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STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
4. Direction Analysis								
For each component (vision, mission, objectives, strategies)								
A clearly articulated, agreed and understood statement?								
Appropriateness?								
Sustainability?								
Required degree of strategic flexibility?								
Degree of Challenge?								
Extent of Shared Ownership?								
Degree of External Consistency?								
Fit with external macro environment								
Fit with external industry environment (target markets, customers, competitors)								
Degree of Internal Consistency (fit with internal environment)								
Organisation's strategic aspirations								
People's skills & expertise								
Cost & availability of required resources								
Other Criteria?								

	DIAGI	NOSIS						
			TOP		CORE FU	NCTIONS		
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5. Human Resource Analysis								
Organisation Structure								
Reward, Motivation & Control Systems								
Resource Allocation & Deployment Process								
Management Style / Culture								
Leadership								
Planning & Decision Making Process								
Key People / Decision Makers (by person)								
Personal Vision?								
Personal Values?								
Personal World View, or Mental Map?								
Major Skills?								
Key Professional Experience and Expertise?								
Major Personal Organisational Contributions?								
Personal Biases or Blind Spots?								
Skill Profile								

	DIAGI	NOSIS	IMPLICATIONS, ISSUES & ACTIONS					
			TOP	,		NCTIONS		
STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
6. Marketing Analysis								
Market Research								
Segmentation & targeting								
Product Development								
R&D Capabilities								
Image & Branding								
Promotion								
Customer Relationship Management								
Marketing / Value Delivery Resources								
Pricing								
Distribution								

	DIAGI	NOSIS	IMPLIC	ICATIONS, ISSUES & ACTIONS				
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STRATEGIC DIMENSION	Positives	Negatives	MANAGEMENT	FINANCIAL	MARKETING	PROCESS	PEOPLE	
6. Process Analysis								
Physical Resources								
Business Processes								
Information Resources								
Technological Resources								
QA/QC Systems								
Learning Resources / Systems								